



Safer and Stronger Communities Overview and Scrutiny Committee

Date Tuesday 16 September 2014
Time 9.30 am
Venue Committee Room 2, County Hall, Durham

Business

Part A

Items during which the Press and Public are welcome to attend. Members of the Public can ask questions with the Chairman's agreement.

1. Apologies for Absence
2. Substitute Members
3. Minutes of the Meeting held 20 June 2014 (Pages 1 - 8)
4. Declarations of Interest, if any
5. Any items from Co-opted Members or Interested Parties
6. Media Relations
7. National Probation Service: (Pages 9 - 10)
 - (i) Report of the Assistant Chief Executive
 - (ii) Presentation from the National Probation Service
8. County Durham Road Casualty Reduction Forum: (Pages 11 - 12)
 - (i) Report of the Assistant Chief Executive
 - (ii) Presentation by the Chair of the Road Casualty Reduction Forum
9. Overview and Scrutiny Review, Neighbourhood Wardens - Progress Update on Recommendations: (Pages 13 - 20)

Report of the Corporate Director of Neighbourhoods Services – presented by the Neighbourhood Protection Manager
10. Quarter 1 2014/15 Performance Management Report: (Pages 21 - 32)

Report of the Assistant Chief Executive
11. Overview and Scrutiny Review of Substance Misuse Services:

Verbal update by the Overview and Scrutiny Officer, Assistant Chief Executive's
12. Overview and Scrutiny Review of Organised Crime:

Verbal update by the Overview and Scrutiny Officer, Assistant Chief Executive's

13. Police and Crime Panel: (Pages 33 - 36)
Report of the Assistant Chief Executive
14. Safe Durham Partnership Update: (Pages 37 - 44)
Report of Head of Planning and Service Strategy
15. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

Colette Longbottom
Head of Legal and Democratic Services

County Hall
Durham
8 September 2014

To: **The Members of the Safer and Stronger Communities Overview and Scrutiny Committee**

Councillor D Boyes (Chairman)
Councillor T Nearney (Vice-Chairman)

Councillors J Armstrong, J Charlton, P Conway, J Cordon, S Forster, J Gray, D Hall, C Hampson, B Harrison, M Hodgson, G Holland, J Maitland, N Martin, J Measor, K Shaw, W Stelling, P Stradling, J Turnbull and C Wilson

Co-opted Members: Mr A J Cooke and Mr J Welch

Co-opted Employees/Officers: S Errington and Chief Superintendent G Hall

Contact: Martin Tindle

Tel: 03000 269 713

DURHAM COUNTY COUNCIL

SAFER AND STRONGER COMMUNITIES OVERVIEW AND SCRUTINY COMMITTEE

At a Meeting of **Safer and Stronger Communities Overview and Scrutiny Committee** held in **Committee Room 2, County Hall, Durham** on **Friday 20 June 2014** at **9.30 am**

Present:

Councillor D Boyes (Chairman)

Members of the Committee:

Councillors J Charlton, P Conway, S Forster, J Gray, C Hampson, M Hodgson, G Holland, J Maitland, N Martin, J Measor, T Nearney, K Shaw, P Stradling, J Turnbull and C Wilson

Co-opted Members:

Mr A J Cooke

Co-opted Employees/Officers:

S Errington and Chief Superintendent G Hall

1 Apologies for Absence

Apologies for absence were received from Councillors J Armstrong, D Hall and Mr J Welch.

The Chairman informed Members that following recent Co-optee interviews, Mr Tony Cooke and Mr Jim Welch had been appointed to the Committee, the Chair noted that letters had been sent to Mr Malcolm Iveson, Mr Barry Knevitt, Ms Emma Roebuck and Mr Tony Thompson for their valuable contributions to the Committee's work.

2 Substitute Members

No notification of Substitute Members had been received.

3 Minutes

The Minutes of the meeting held 3 April 2014 were agreed as a correct record and were signed by the Chairman.

The Chairman noted that in respect of Item 8 from the meeting on 3 April 2014, Multi-Agency Problem Solving Groups, several Members had noted that there was still no formal role for Members within the LMAPS process, accepting potential data protection issues, and it had been felt that Members could, where appropriate, contribute positively to the LMAPS process, having a lot of useful information about their local areas.

It was added that Members had also noted a lack of feedback on issues raised at LMAPS, citing the good feedback that was given by the Council's Neighbourhood Wardens on issues as an excellent example of keeping Members up-to-date. Members all noted that it was hoped that Councillors could be more fully involved within future arrangements.

The Overview and Scrutiny Officer, Jonathan Slee noted for Members' information that responses from the Committee in relation to Items relating to LMAPS and the Safe Durham Partnership had been passed to Children and Adults Services.

Councillor P Conway asked as regards the progress in respect of the approach to drug and alcohol treatment being reported back to the Safer and Stronger Communities Overview and Scrutiny Committee. The Chairman, Councillor D Boyes noted that the issue would be set out within the item on the agenda relating to the Work Programme. The Overview and Scrutiny Officer noted that in respect of the County Durham Drug Strategy, this would be reported and discussed at the Health and Wellbeing Board (HWB), the Safe Durham Partnership (SDP) and reported to the Overview and Scrutiny Management Board (OSMB) as the issue was cross-cutting.

4 Declarations of Interest

Councillors M Hodgson, K Shaw and J Turnbull declared an interest in Item 13 as Members of the County Durham and Darlington Fire and Rescue Authority. Mr S Errington declared an interest in Item 13 as an Officer of the County Durham and Darlington Fire and Rescue Service.

5 Any items from Co-opted Members or Interested Parties

Mr S Errington, Co-opted Member and Deputy Fire Officer, County Durham and Darlington Fire and Rescue Authority had submitted a report, set out at Item 13, relating to The Fire Risk and Impact of Hoarding on Households within County Durham.

6 Media Relations

The Overview and Scrutiny Officer, Jonathan Slee referred Members to the recent prominent articles and news stories relating to the remit of the Safer and Stronger Communities Overview and Scrutiny Committee (for copy see file of minutes). The articles included work by Neighbourhood Wardens in relation to dog fouling and littering, an update as regards the Committee's report on Neighbourhood Wardens was scheduled for the meeting in September. Other articles noted were: a number of arrests made in connection with suspected Burglars, "Operation Relentless"; and work in relation to the tackling domestic abuse and drink driving, in the context of potential for increased alcohol consumption during the football World Cup 2014.

Members also noted that the Council's Corporate Director of Children and Adults Services, Racheal Shimmin had been honoured in the Queen's Birthday Honours with an OBE and the Queen's Police Medal had been awarded to the Chief Constable, Durham Constabulary, Mike Barton.

Chief Superintendent G Hall informed the Committee that two submissions from Mr and Mrs Edwards, Newton Aycliffe and the Kids Club, Ushaw Moor had been shortlisted within the National Neighbourhood Watch Awards finals 2014.

Resolved:

- (i) That the presentation be noted.
- (ii) That the Committee note the achievements within the Queen's Birthday Honours list and National Neighbourhood Watch Awards and letters of recognition and congratulations on behalf of the Committee be issued to the Chief Constable, Corporate Director of Children and Adults Services, Mr and Mrs Edwards and Ushaw Moor Kids Club.

7 Drug Treatment Centres

The Chairman introduced the Commissioning Manager, Children and Adults Services, Mark Harrison who was in attendance to speak to Members in relation to Drug Treatment Centres (for copy see file of minutes) and asked the Overview and Scrutiny Officer to give an update as regards the issue being looked at within the Committee's Work Programme.

The Overview and Scrutiny Officer reminded Members that at the last meeting of the Committee, Members had looked at the Work Programme for the Committee and wished to look at the issue of drug treatment and reoffending. It was explained that there was an ongoing process of review looking at the service, with a procurement exercise to provide and integrate drug and alcohol treatment service. The Chairman noted that in the light of the ongoing work, it would perhaps be more appropriate to have a small working group of 6-7 Members to help in the ongoing process of review and to have another "main topic" for the Committee's Work Programme, namely Organised Crime Groups (OCGs). Members agreed with the suggestion of the Chairman and several Members volunteered to sit on the Working Group looking at the review of the service.

The Commissioning Manager thanked Members for their assistance and referred them to the presentation relating to the Alcohol and Drug Service Review. It was noted that the aim of the review was "to commission an integrated service model which is evidence based, efficient, cost effective and delivers on key outcome", the new service aiming to be in place by 1 January 2015. It was explained that the objectives were: to improve outcomes for service users and their families; to ensure community recovery from dependency; and to make efficiencies from the current system to ensure there is "value for money".

Members noted that the reasons why an integrated approach was being developed were to: provide "sustainable recovery"; remove duplication; provide early intervention; provide efficient use of investment; and to allow for the most appropriate ways of utilising this proportion of the Public Health grant. Councillors noted that in relation to the recovery pathway, a continuum model encompassed: active addiction; early "in treatment"; stable "in treatment" and abstinent recovery support. The Commissioning Manager explained that component elements of the recovery system included: prevention, the recovery team, the Recovery Academy Durham (RAD) and the Durham Recovery and Wellbeing (DRAW) hub.

Members noted that the pathways were phased and multi-layered, moving from engagement and pre-treatment through preparation, change and ultimately to completion or recovery.

The Committee were referred to slides highlighting the impact of alcohol and drug on both health and on families and communities, with figures from Public Health England showing that the annual cost of alcohol related harm being £21 billion, and the annual cost of drug addiction being £15.4 billion. Members were told of work locally with 8 people through the recovery process, and informed of the potential savings to the public purse noting 18 years of “clean times” and 57 years of “no offending”.

Members were reminded of the Drug Strategy with key objectives of preventing harm, restricting supply and building recovery.

It was explained that the next steps were: the final drugs and alcohol review report to be presented to Children and Adult Services (CAS) Senior Management Team and Public Health Senior Management Team; procurement assessment, a market stimulation event; pre-qualifying questionnaire (PQQ) and issue an invitation to tender (ITT); the Contract is to be awarded in October 2014; a period of migration and transition will take place in November and December 2014; with the new integrated drug and alcohol service commencing January 2015.

The Chairman thanked the Officer for the presentation and asked Members for their questions.

The Vice-Chairman, Councillor T Nearney noted the figures of the cost to the public regarding alcohol and drug related harm was staggering and asked whether there was any scope for the Proceeds of Crime Act 2002 (POCA) to be used to help fund drug and alcohol treatment. The Commissioning Manager noted there was no scope at this time.

Chief Superintendent G Hall asked questions relating to: pathways, signposting and quick routes; balancing the tackling of alcohol and drug related harm; and whether issues related to mental health were built into processes. The Commissioning Manager noted that the pathways were based upon a “LEAN” model and that it was agreed that there would be a need to market the service, with a consistent approach to be applied countywide and this would be considered within the tendering process. Members noted that there was an assertive outreach model and work with key referral organisations to improve links regarding Mental Health. The Commissioning Manager added that indeed, in the past there had been a greater focus on preventing drug related harm, however, in Durham there had been a lot of work by the Primary Care Trust (PCT) in the recent past in respect of preventing alcohol related harm and that a balance was required, while also taking into account of emerging issues such as so called “legal highs”.

Members asked further questions in relation to: performance being below national and regional figures; whether there was information as regards the number of Road Traffic Accidents (RTAs) that involved drugs, rather than alcohol; the types of organisation that may bid for work regarding the Drug Treatment Centres; provision for children of drug and alcohol addicted parents; capacity of GP in respect of referrals; whether support via Drug Treatment Centres was spread across the county; whether the level of support was similar to when Members had visited; and whether the Ambassadors Group had been involved in consultation as regards the proposed changes.

The Commissioning Manager explained that the performance reported was a reflection of the positive results being achieved and that information regarding drug driving could be obtained.

It was added that current providers, large national 3rd sector organisations and a number of large private companies were expected to bid for contracts. The Commissioning Manager noted that there was a need to integrate the “think family” approach into processes, adding that Family Workers were factored into the new model. Councillors were informed that around 6 years ago, the PCT had invested in order to clear a backlog and that the turnaround regarding referrals was approximately 2 weeks, less than the national performance guidance of “within 3 weeks”.

The Commissioning Manager noted that as regards access across the county there were 7 treatment centres, 2 recovery hubs and many outreach activities, especially in the more rural parts of the County.

It was added that some people often wished to access services “not in their area”, to retain a level of anonymity and that while current programmes worked for those people that did engage with the centres, there was a need to look to develop programmes and advertising to attract and help those that are not currently engaged.

The Commissioning Manager noted that the Ambassadors Group had been involved in consultation via the Recovery Forum, an event having been held at the Town Hall in Durham.

Resolved:

- (i) That the report be noted.
- (ii) That the Committee establish a Review Group to carry out further work with Officers on a staged basis to consider the review of existing services, new contractual arrangements after the award of contract and initial implementation of the new service with effect from January 2015.
- (iii) That the Committee agreed to undertake a review looking at Organised Crime as its main topic for the forthcoming year.

8 Quarter 4, 2013/14 Performance Management Report

The Chairman introduced the Performance and Data Services Manager, Children and Adults Services, David Knighton who was in attendance to speak to Members in relation to the Quarter 4 2013/14 Performance Management Report for the Altogether Safer theme (for copy see file of minutes).

The Performance and Data Services Manager referred Members to the report and noted key performance achievements, including: a continued reduction of repeat presentations at the Multi-Agency Risk Assessment Conferences (MARAC) well below national and regional levels; reduction of detected crimes for offenders in the Integrated Offender Management (IOM) cohort (65% reduction); and the number of first time entrants to the Youth Justice System being consistent with the national average.

It was noted that the performance issues included a slight underperformance in respect of the number of people in drug treatment with the Community Drugs Services, noting that this issue was being looked at, as per the previous report and presentation.

It was added that other issues included the number of people killed or seriously injured being worse than the same point the previous year, noting several activities ongoing in response such as a review of 20 mph speed limits, several engineering schemes in high accident risk areas and work carried out by the Road Casualty Reduction Forum. The Committee learned that tracker indicators linked to the Altogether Safer theme highlighted an overall increase in crime for Quarter 4 though the level was still below the 2012 figures and that the recent serious crime investigations, linked to national investigations, would affect the statistics. The Performance and Data Services Manager explained that figures for anti-social behavior (ASB) had reduced, though for environmental ASB there had been a slight increase. The Committee noted the increase in the alcohol related violent crime, alcohol related ASB and stealing offences.

The Chairman thanked the Performance and Data Services Manager and asked Members for their questions.

Members asked questions in relation to: the severity of accidents on motorways and whether 20 mph zones were advisory or enforceable.

The Chairman noted that once schemes for road casualty reduction had been put in place they should be enforceable. The Head of Planning and Service Strategy, Children and Adults Services, Peter Appleton noted that work was ongoing with the issues and would be brought back to Overview and Scrutiny. It was suggested that to provide clarity on the issue of whether the 20 mph zones were enforceable or advisory the Council's Strategic Traffic Manager, Regeneration and Economic Development, Dave Wafer could be invited to speak to the Committee. The Overview and Scrutiny Officer informed Members that there would be an update on activity from the Road Safety Reduction Partnership is scheduled for the September meeting of the Committee.

The Deputy Chief Fire Officer, S Errington noted that while engineering solutions to road safety were appropriate in certain circumstances, it was also important to address issues of attitudes and to provide education on the issues around road safety. Chief Superintendent G Hall added that Durham Constabulary was aware of the issues in relation to road traffic accidents and there was a huge amount of work ongoing with information to come back for Members' information. It was added that similarly the issue of hate crime, was a Police and Crime Commissioner priority, had a lot of ongoing work and that the statistics themselves did not provide a complete picture. The Chairman asked whether it may be possible for the Committee to hold a workshop session at Police Headquarters to look further into crime statistics and to look at initiatives in place including IT systems to tackling those issues identified within the report. The Overview and Scrutiny Officer noted he would liaise with colleagues from Durham Constabulary accordingly.

Resolved:

- (i) That the report be noted.
- (ii) Arrangements be made for a workshop session to be held focusing on crime statistics and initiatives in place to tackle crime with Durham Constabulary.

9 Council Plan 2014-2017 - Refresh of the Work Programme

The Chairman introduced the Corporate Improvement Manager, Assistant Chief Executive's, Tom Gorman to speak to Members in relation to the Council Plan 2014-2017 - Refresh of the Work Programme for the Safer and Stronger Communities Overview and Scrutiny Committee (for copy see file of minutes).

The Corporate Improvement Manager reminded Members that the Committee considered a report at the last meeting outlining a draft work programme for the Committee, with Members having the chance to decide upon topics for review, noting as per the previous discussions that there would be a small review group in terms of Drug Treatment Centres and a review looking at Organised Crime Groups. It was noted that the Overview and Scrutiny Officer would liaise with colleagues from Durham Constabulary accordingly

Resolved:

That the Committee agree the Work Programme as set out at Appendix 2 to the report.

10 Police and Crime Panel

The Overview and Scrutiny Officer referred Members to the update report as contained within the agenda pack and the Chairman asked if there were any questions. There were no questions raised.

Resolved:

That the report be noted.

11 Safe Durham Partnership Briefing

The Chairman asked the Community Safety Manager, Caroline Duckworth to speak to Members as regards an update from the Safer Durham Partnership (for copy see file of minutes).

Members noted the information as regards: a Domestic Homicide workshop to be held in September 2014; the Safe Durham Partnership Plan 2014-17, (having been agreed by the SDP Board and to be presented to Council in September 2014),; Welfare Reform; and the Community Safety Fund, with projects being funded that support the strategic objectives in both the Partnership Plan and the priorities within the Police and Crime Plan.

The Head of Planning and Service Strategy explained that the process of Transforming Rehabilitation was ongoing, reminding Members of the split of the National Probation Service (NPS) dealing with the "high risk" offenders and 21 Community Rehabilitation Companies (CRCs) dealing with all other offenders. Councillors noted the relationships having been mapped regarding the NPS, CRC and SDP. Members were informed that an update from both the NPS and CRC may be beneficial within the Committee's work programme.

The Community Safety Manager noted that the SDP had submitted an entry to the Howard League Community Programmes Award in respect of the SDPs approach to Integrate Restorative Practices, the approach having been shortlisted for the awards, the winners being announced at the national conference on 15 July 2014 by HRH the Princess Royal.

Resolved:

- (i) That the report be noted.
- (ii) That arrangements be made for progress updates from the National Probation Service and Community Rehabilitation Company to be included within the Committee's work programme.

12 Exclusion of the Public

That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in Paragraphs 1 and 2 of Schedule 12A of the Act.

13 The Fire Risk and Impact of Hoarding on Households within County Durham

The Chairman welcomed the Station Manager, County Durham and Darlington Fire and Rescue Service, Andy Bruce who was in attendance to give a presentation to Members in relation to The Fire Risk and Impact of Hoarding on Households within County Durham.

Members received a comprehensive presentation on the subject and were given the opportunity to ask questions in relation to the issues arising. Councillors noted the information as regards the signs of hoarding and the mechanisms to follow in respect of help those vulnerable members of our communities.

Resolved:

That the presentation be noted and information to raise awareness be circulated to all Members of the Council.

**Safer and Stronger Communities
Overview and Scrutiny Committee**

16th September 2014



National Probation Service

Report of Lorraine O'Donnell, Assistant Chief Executive

Purpose of the Report

1. To provide Members of the Committee with information in advance of an overview presentation on the National Probation Service (NPS) from Carina Carey, Head of Durham NPS.

Background

2. At its meeting in October 2013, the Committee received a presentation by then County Durham & Tees Valley Probation Trust informing Members of the direction of travel and reform of probation services within the context of the Government's strategy, Transforming Rehabilitation.
3. The presentation highlighted that nationally Probation Trusts would be abolished and replaced by a NPS with 7 regional divisions and 21 Community Rehabilitation Companies(CRC), across England Wales. County Durham is included within the NPS North East Region office and the Durham Tees Valley CRC. In summary, the NPS are responsible for the management of high risk offenders released into the community and the CRC manage low and medium risk offenders. Information on the CRC will be presented by the Durham Tees Valley CRC at a future meeting of the Committee.
4. The National Probation Service was set up on 1 June 2014 and work in partnership with the CRCs, the courts, police and with private and voluntary sector partners in order to manage offenders safely and effectively. Their priority is to protect the public by the effective rehabilitation of high risk offenders, by tackling the causes of offending and enabling offenders to turn their lives around.
5. The presentation to the Committee will aim to provide an overview of the National Probation Service, its roles and responsibilities and its approach to managing high risk offenders within the county.

Recommendation

6. Members of the Committee are asked to note information contained within the report and presentation and comment accordingly.

Background Papers

None

Appendix 1: Implications

Finance – None

Staffing – None

Risk - None

Equality and Diversity / Public Sector Equality Duty – None

Accommodation - None

Crime and Disorder – Information within this report is linked to reducing reoffending within the Altogether Safer element of the Council Plan

Human Rights – None

Consultation – None

Procurement – None

Disability Issues – None

Legal Implications – None

**Safer and Stronger Communities
Overview and Scrutiny Committee**

16th September 2014



**County Durham Road Casualty
Reduction Forum**

Report of Lorraine O'Donnell, Assistant Chief Executive

Purpose of the Report

1. To provide Members of the Committee with information in advance of a presentation from Dave Wafer, Chair of the County Durham Road Casualty Reduction Forum on activity undertaken throughout 2014/15.

Background

2. At its meeting in June 2014, the Committee agreed its work programme that included an item on the County Durham Road Casualty Reduction forum. Information within the presentation contributes to the objective of 'Road Casualty Reduction' within the Safe Durham Partnership Plan 2014-17 and quarterly performance reports received by the Committee that include the number of people killed or seriously injured in road traffic collisions within County Durham.
3. The road casualty reduction forum reports to the Safe Durham Partnership and its membership includes representation from Durham County Council, Durham Constabulary, County Durham & Darlington Fire and Rescue Service and NHS organisations. In partnership, the forum undertake a range of activity that focus on education, engagement, engineering and enforcement and the Safe Durham Partnership Plan identifies the following key objectives:
 - a. Improve education and raise awareness of road safety;
 - b. Improve health and wellbeing of communities through casualty reduction, and
 - c. Develop a safer road environment.
4. The presentation to the Committee's meeting will provide Members with an update on current accident trends together with an overview of activity undertaken to deliver the above objectives and information on campaign activity throughout 2014/15.

Recommendation

5. Members of the Committee are asked to note information contained within the report and presentation and comment accordingly.

Background Papers

None

Appendix 1: Implications

Finance – None

Staffing – None

Risk - None

Equality and Diversity / Public Sector Equality Duty – None

Accommodation - None

Crime and Disorder – None

Human Rights – None

Consultation – None

Procurement – None

Disability Issues – None

Legal Implications – None

**Safer and Stronger Communities
Overview and Scrutiny Committee**

16th September 2014



**Progress of Recommendations following
the Overview and Scrutiny Review of the
Neighbourhood Warden Service**

Report of Lorraine O'Donnell, Assistant Chief Executive

Purpose of the Report

1. To provide Safer and Stronger Communities Overview and Scrutiny Committee with progress of recommendations following the Committee's previous review of neighbourhood wardens.

Background

2. In June 2013, members of the committee agreed to undertake a review on the Council's Neighbourhood Warden Service. The aim of the review was to look at the impact of partnership activity and raise the profile of the service.
3. The review gathered a wide range of evidence through working group meetings, video footage, field study observations and desktop research to produce its report on this topic.
4. The report highlighted that neighbourhood wardens are an accredited community safety service provided by Durham County Council covering all areas of the county. They aim to improve the quality of life for residents by reducing the level of anti-social behaviour and the fear of crime. The service was inherited from four former district councils in 2009 as part of local government reorganisation. It was expanded countywide in 2009 and underwent further harmonisation in 2012 to include responsibility for stray dogs and introduce a seven day week shift pattern and in 2013 took on responsibility for stray and tethered horses.
5. Legislation allows for a variety of different neighbourhood warden service models to be adopted. A number of national evaluations and research into councils both within and outside the region highlight there is no best practice or ideal model. Each local authority has developed its own approach to suit its local circumstances.
6. The review identified that the approach in Durham is delivered through education, engagement and enforcement. Education initiatives include working with sessions with school children, producing displays to provide information on littering and responsible dog ownership. Engagement initiatives have included assisting communities with Community Payback Schemes, volunteer clean ups and organised litter picks. Enforcement is a tool that wardens can use with regard to environmental issues and to

confiscate alcohol, cigarettes and tobacco products from persons under 18yrs, request the name and address of a person acting in an anti-social manner, require the removal of vehicles causing a danger or obstruction. Other councils have adopted differing approaches that focus on either education and engagement or enforcement.

7. The report focused on their role in addressing community concerns of dog fouling, litter and waste and fly tipping. Performance information highlights an increase in demand for the service. A key theme within the report is the wardens' contribution together with partners to improve confidence and raise the profile of their work and awareness of their role through exploring the development of locality confidence plans, feedback with residents and increased use of social media.
8. Wardens have a wide range of tools and powers that focus on environmental issues and share a number of powers with Police Community Safety Officers which are complementary, provide greater coverage and equally important to their own distinct areas of responsibility. Performance data within the report shows an increase in the level of enforcement activity undertaken by neighbourhood wardens during the current year. The report also illustrated the potential impact of adopting restorative approaches as a tool to tackle problems, looked at an approach to contribute to community concerns of car parking and the potential impact of the Anti-Social Behaviour and Crime Bill.
9. Partnership working with external agencies was identified as key component of the duties undertaken by the council's neighbourhood wardens. The report contained evidence from a housing provider and Durham Constabulary on the value of partnership working and examples to identify the impact of environmental campaigns and joint police operations. Members of the Committee also undertook field study exercises with wardens and partners that provided an insight to the role of neighbourhood wardens, the diverse range of their work, partnership activity and the potential conflict situations that can occur within the role.
10. The Committee's report was presented by Cllr Boyes to Cabinet on 16th April 2014 and included the following nine recommendations:
 1. That Cabinet note the valuable role Neighbourhood Wardens provide to communities in line with Council priorities and their contribution to partnership working with a wide range of partner organisations.
 2. That consideration be given for all Neighbourhood Wardens to undertake training to use restorative approaches as a tool to tackle problems within their role.
 3. That the Neighbourhood Warden Service should look to raise its profile through exploring mechanisms to circulate the monthly newsletter to residents groups, partners agencies and neighbourhood watch. In addition, consideration be given to explore the use of social media as a tool to improve confidence and gather intelligence with the Council's Corporate Communications Team.

4. That the neighbourhood wardens explore development of locality based confidence plans in line with local priorities and also contribute to area based confidence plans produced by Durham Constabulary.
5. That the Neighbourhood Warden Service in addition to offering feedback to improve confidence explore implementing a system where if action needed is outside their responsibility and they have referred to another service or agency, inform the resident of action they have taken and contact details for the relevant service or agency.
6. That attendance at community meetings is a very important format to engage and communicate with residents, but if there are capacity issues to attend community meetings that the Neighbourhood Protection Manager liaise with the local Neighbourhood Police Chief Inspector and/or Inspector and County Council members to identify the most appropriate meetings for the wardens to be attending.
7. That the Neighbourhood Warden Service prepare for implications from the Anti-Social Behaviour, Crime and Policing Bill to become an Act and review tools and powers to ensure that appropriate training is undertaken for staff and changes are communicated to residents, businesses and communities.
8. That Neighbourhood Wardens have the contact details for the Parking Enforcement Team to report any issues relating to car parking raised as a community concern and following concerns raised at PACT meetings these are also shared with the parking services team.
9. Cabinet are asked to consider the recommendations contained in the report as part of the approach through systematic review and provide a progress update on recommendations in six months time.

11. Appendix 2 provides progress on implementation of each of these recommendations and Ian Hoult, Neighbourhood Protection Manager will be in attendance at the Committee's meeting to provide further information and respond to Members questions in relation to this topic.

Recommendation

12. Members of the Committee are asked to note information contained within this report and comment accordingly.

Background Papers

Overview and Scrutiny Review, Neighbourhood Wardens, Cabinet April 2014

Contact: Jonathan Slee, Overview and Scrutiny Officer Tel: 03000 268142
jonathan.slee@durham.gov.uk
Tom Gorman, Corporate Improvement Manager Tel: 03000 268027
tom.gorman@durham.gov.uk

Appendix 1: Implications

Finance – None

Staffing – None

Risk - None

Equality and Diversity / Public Sector Equality Duty – None

Accommodation - None

Crime and Disorder – information within the report is aimed at reducing crime and disorder, Anti-Social behaviour and environmental crime

Human Rights – None

Consultation – None

Procurement – None

Disability Issues – None

Legal Implications – None

**OVERVIEW AND SCRUTINY WORKING GROUP REPORT – Neighbourhood Wardens
REVIEW OF RECOMMENDATIONS.**

Review Recommendation	Progress Report of Action taken to implement recommendation	Resib'ty	Timescale
1) That Cabinet note the valuable role Neighbourhood Wardens provide to communities in line with Council priorities and their contribution to partnership working with a wide range of partner organisations	Cabinet considered the report on the 16 th April 14 and approved the report and recommendations.		Completed
2) That consideration be given for all Neighbourhood Wardens to undertake training to use restorative approaches as a tool to tackle problems within their role.	Some Neighbourhood Warden teams have undertaken RA training in specific areas with a plan to complete this over the next 6 months.	Dave Riseley (Enforcement Manager – Neighbourhood Protection)	March 15
3) That the Neighbourhood Warden Service should look to raise its profile through exploring mechanisms to circulate the monthly newsletter to residents groups, partners agencies and neighbourhood watch. In addition, consideration be given to explore the use of social media as a tool to improve confidence and gather intelligence with the Council's Corporate Communications Team	Work has been carried out to continue to raise the profile, including, a specific article in the Summer edition of Durham County News, the Newsletter has an increased circulation list with the addition of new resident groups along with continued press articles. Currently corporate communications are working on a social media strategy with services to respond to the growth of social media and a further update will be provided.	Ian Hoult (Neighbourhood Protection Manager)	March 15
4) That the Neighbourhood Wardens explore development of locality based confidence plans in line with local priorities and also contribute to area based confidence plans produced by Durham Constabulary.	Durham Constabulary no longer have locality based confidence plans and work is ongoing to develop confidence plans around key community priorities raised through PACT meetings including, speeding, alcohol and environmental crime (dog fouling, litter	Ian Hoult (Neighbourhood Protection Manager)	March 15

Review Recommendation	Progress Report of Action taken to implement recommendation	Resib'ty	Timescale
	& flytipping). These plans will include other sections of the council and partner agencies.		
5) That the Neighbourhood Warden Service in addition to offering feedback to improve confidence explore implementing a system where if action needed is outside their responsibility and they have referred to another service or agency, inform the resident of action they have taken and contact details for the relevant service or agency.	Feedback has been improved with additional checks being put in place by team leaders. Contacts have been clarified and reviewed.		Completed
6) That attendance at community meetings is a very important format to engage and communicate with residents, but if there are capacity issues to attend community meetings that the Neighbourhood Protection Manager liaise with the local Neighbourhood Police Chief Inspector and/or Inspector and County Council members to identify the most appropriate meetings for the wardens to be attending	Meetings have been reviewed and where appropriate local discussions have taken place. The contacts for Neighbourhood Wardens have been reviewed and streamlined including dedicated team leader mobiles through working shifts.		Completed
7) That the Neighbourhood Warden Service prepare for implications from the Anti-Social Behaviour, Crime & Policing Bill to become an Act and review tools and powers to ensure that appropriate training is undertaken for staff and changes are communicated to residents, businesses and	Lead by the ASB delivery group work has been ongoing since early 2014 to ensure that the new powers can be implemented in a timely way. Currently it is projected that the bill will be enacted in late October 2014.	Ian Hault (Neighbourhood Protection Manager)	Projected November 14

Review Recommendation	Progress Report of Action taken to implement recommendation	Resib'ty	Timescale
communities.			
8) That Neighbourhood Wardens have the contact details for the Parking Enforcement Team to report any issues relating to car parking raised as a community concern and following concerns raised at PACT meetings these are also shared with the parking services team	All Neighbourhood Wardens have the correct contacts for the Parking Enforcement Team		Completed
9) Cabinet are asked to consider the recommendations contained in the report as part of the approach through systematic review and provide a progress update on recommendations in six months time.			Completed

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**Safer and Stronger Communities
Overview and Scrutiny Committee**

16 September 2014



**Quarter 1 2014/15
Performance Management Report**

**Report of Corporate Management Team
Lorraine O'Donnell, Assistant Chief Executive
Councillor Simon Henig, Leader**

Purpose of the Report

1. To present progress against the council's corporate basket of performance indicators for the Altogether Safer theme and report other significant performance issues for the first quarter of 2014/15 covering the period April to June 2014.

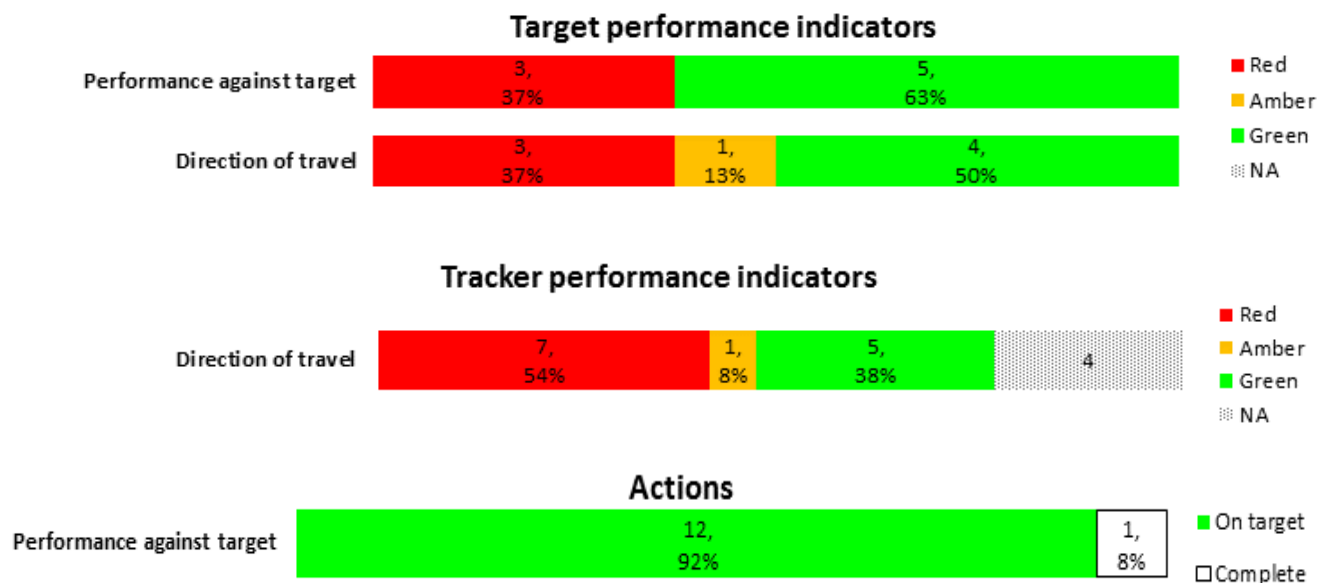
Background

2. The report sets out an overview of performance and progress for the Altogether Safer priority theme. Key performance indicator progress is reported against two indicator types which comprise of:
 - a. Key target indicators – targets are set for indicators where improvements can be measured regularly and where improvement can be actively influenced by the council and its partners (see Appendix 3, table 1); and
 - b. Key tracker indicators – performance will be tracked but no targets are set for indicators which are long-term and/or which the council and its partners only partially influence (see Appendix 3, table 2).
3. Work has been carried out by officers and members on developing a revised indicator set and targets for 2014/15 as set out in Appendix 3. This set of indicators is based around our six Altogether priority themes and will be used to measure the performance of both the council and the County Durham Partnership.
4. The report continues to incorporate a stronger focus on volume measures in our performance framework. This allows us to better quantify productivity and to monitor the effects of reductions in resources and changes in volume of activity. Charts detailing some of the key volume measures which form part of the council's corporate basket of performance indicators are presented in Appendix 4.

Developments since Last Quarter

5. Corporate performance indicator guidance which provides full details of indicator definitions and data sources will soon be available from the Councillors Intranet homepage at: <http://intranet/sites/Councillors/default.aspx>. Any queries relating to the definition manual can be directed to the Corporate Performance Team at performance@durham.gov.uk.

Altogether Safer: Overview



Council Performance

6. Tracker indicators showing encouraging progress include:

- a. A reduction in alcohol related anti-social behaviour (ASB) incidents and violent crime. Between April and June 2014 there were 913 incidents of alcohol related ASB. This equates to 14% of total ASB reported to the police, a one percentage point decrease on the same period of 2013. Durham Constabulary is forecasting an overall decrease of 21% in alcohol related ASB by the end of 2014/15. Between April and June 2014 there were 1,291 violent crimes reported to the police, of these 30.7% were recorded as alcohol related (396). This is a four percentage point decrease on the equivalent period in 2013/14.
- b. Between April and June 2014, 109 hate incidents were reported to Durham Constabulary, an increase of 58% from 69 in the equivalent period 2013/14. A key objective within the Safe Durham Partnership Hate Crime Action Plan is to increase the reporting of hate crimes.
- c. There was a reduction in children killed or seriously injured in road traffic accidents. One child was seriously injured in a road traffic accident between January and March 2014 and there were no fatalities. This is a reduction from the same period last year when there were five children seriously injured in road traffic accidents.
- d. Linked to Altogether Better for Children and Young People, there have been further reductions in the number of first time entrants (FTEs) to the youth justice system. Provisional data for April to June 2014 indicate that there were 43 FTEs to the Youth Justice System. This equates to 97 per 100,000 population and is well within the locally agreed target of 170 per 100,000 (78 FTEs) and an improvement from 138 per 100,000 (63 FTEs) during the same period of the previous year.

7. The key performance improvement issues for this theme are:

- a. The number of people in drug treatment with the Community Drugs Service (CDS) for opiate use between October 2012 and September 2013 was 1,424 of which 86 successfully completed, i.e. did not re-present to the CDS between October 2013 and March 2014. This is a 6% successful completion rate, which is below the target (7.9%) and national performance (8%) (see Appendix 4, Chart 1). The successful completion rate for non-opiate use was 36.2% (167 out of 461), which is below the target of 40.4% and below the national outturn of 41% (see Appendix 4, Chart 2). Actions being undertaken to improve successful completion rates include:
- i. Operational staff encouraging individuals in treatment to attend and engage with mutual aid meetings;
 - ii. The introduction of entry to service plans which set out an individual's journey through treatment to prevent them from becoming 'stuck' in treatment;
 - iii. Review of guidance and policy in relation to individuals accessing opiate treatment who have been maintained on methadone on a long term basis to look at incentives for moving these individuals through treatment.

The Drug and Alcohol Service is currently being reviewed and the new integrated model will be in place from January 2015 which will have a greater focus on recovery.

- b. The number of people in alcohol treatment with the Community Alcohol Service between April 2013 and March 2014 was 1,570. Of the 1,570 people in treatment, 536 successfully completed. This equates to a 34.1% successful completion rate, which is slightly below both the 2013/14 annual target of 36% and national performance of 37%. Information from the service indicates that this decline in performance can largely be attributed to high demand for services (the service is currently over performing in relation to the number of individuals accessing treatment) and high complexity clients accessing treatment, both of which can have a negative impact on the successful completion rates. It is likely that as a result of these factors performance against this indicator will continue to fluctuate (see Appendix 4, Chart 3).
- c. Tracker indicators show increases in crime and anti-social behaviour (ASB):
- i. In the period April to June 2014 there were 6,510 crimes, a rate of 12.7 per 1,000 population. This is a 14.3% increase from 5,697 crimes in the equivalent period of 2013. Durham Constabulary is forecasting a 4.2% increase in total crime by the end of 2014/15. The increase is primarily due to increases in three categories; violence against the person (58.3% of the increase), theft (23.4%) and sexual offences (17.5%). Despite this increase in crime the County Durham Community Safety Partnership (CSP) area continues to have one of the lowest levels of crime per 1,000 population for the period April to May 2014 (8.3) when compared to its statistical neighbours average (10.8).
 - ii. Between April and June 2014 there were 5,785 victim based crimes, which is a 16.6% increase (825 more victims of crime) when comparing to the 2013/14 equivalent period (4,960). Based on current figures, Durham Constabulary is forecasting a 3.9% increase in the number of victim based crimes by the end of 2014/15. As with the overall crime

rate above, the rate of victim based crimes per 1,000 population in the Durham CSP area for the period April to May 2014 (7.4) continues to be significantly lower than its statistical neighbours average of 9.8.

- iii. In the period April to June 2014 there were 235 serious or major crimes, more than double the 2013 equivalent period figure of 92 crimes. Within the County Durham CSP area the number of serious offences has been impacted by reports of historic offences at three separate locations. A large proportion of this increase can be attributed to historic reports of serious sexual and physical abuse at Medomsley Detention Centre. The investigative team has now heard from more than 550 former young offenders who were placed at Medomsley Detention Centre. Durham Constabulary continues to receive reports of alleged historic physical and sexual abuse which continues to impact on the levels of violence and sexual offences recorded.
 - iv. In the period April to June 2014 there were 2,910 theft offences, equating to a rate of 5.7 per 1,000 population. This was an increase of 7% from 2,720 offences during the same period of the previous year. Despite an overall increase in the number of theft offences when compared to the equivalent period of 2013/14, decreases have been observed within a number of theft categories, most notably theft from a motor vehicle and metal theft. Based on current figures, Durham Constabulary is forecasting a 1.2% decrease in theft offences by the end of 2014/15. The Durham CSP area has one of the lowest rates of theft offences per 1,000 population (3.8) when compared to its statistical neighbours average (5.4) for the period April to May 2014.
 - v. In the period April to June 2014 there were 6,523 incidents of anti-social behaviour (ASB) reported to the police. This equates to a 2.1% increase on the equivalent period in 2013/14 (6,388 incidents). Anti-social behaviour is showing the seasonal increase towards July / August observed in previous years, as a result of improved weather conditions. Despite this increase however, Durham Constabulary is forecasting a 5% reduction in ASB by the end of 2014/15. This is not the case for environmental ASB which is forecast to see an increase of 1.9% in the number of reported incidents when compared to 2013/14. Environmental ASB will be a key area of work within the 2014/15 ASB delivery plan. This will include the implementation of targeted campaigns which will focus on identified issues.
- d. There are no Council Plan actions which have not achieved target in this theme.
8. There are no key risks in delivering the objectives of this theme.

Recommendation and Reasons

9. That the Altogether Safer and Stronger Communities Overview and Scrutiny Committee receive the report and consider any performance issues arising there from.

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Appendix 1: Implications

Finance - Latest performance information is being used to inform corporate, service and financial planning.

Staffing - Performance against a number of relevant corporate health PIs has been included to monitor staffing levels and absence rates.

Risk - Reporting of significant risks and their interaction with performance is integrated into the quarterly monitoring report.

Equality and Diversity / Public Sector Equality Duty - Corporate health PIs and key actions relating to equality and diversity issues are monitored as part of the performance monitoring process.

Accommodation - Not applicable

Crime and Disorder - A number of PIs and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

Human Rights - Not applicable

Consultation - Not applicable

Procurement - Not applicable

Disability Issues - Corporate health PIs and key actions relating to accessibility issues and employees with a disability are monitored as part of the performance monitoring process.

Legal Implications - Not applicable

Appendix 2: Key to symbols used within the report

Where icons appear in this report, they have been applied to the most recently available information.

Performance Indicators:

Direction of travel

Latest reported data have improved from comparable period



Latest reported data remain in line with comparable period



Latest reported data have deteriorated from comparable period



Performance against target

Performance better than target

Getting there - performance approaching target (within 2%)

Performance >2% behind target

Actions:



Complete (Action achieved by deadline/achieved ahead of deadline)



Action on track to be achieved by the deadline



Action not achieved by the deadline/unlikely to be achieved by the deadline

Benchmarking:



Performance better than other authorities based on latest benchmarking information available



Performance in line with other authorities based on latest benchmarking information available



Performance worse than other authorities based on latest benchmarking information available

Appendix 3: Summary of Key Performance Indicators

Table 1: Key Target Indicators

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
Altogether Safer											
44	CASAS3	Proportion of people who use adult social care services who say that those services have made them feel safe and secure	90.2	Apr - May 2014	85.0	GREEN	90.6	AMBER	79.2	78.3*	2013/14 (provisional)
45	CASAS9	Building resilience to terrorism (self assessment)	4	Apr 2013 - Mar 2014	3	GREEN	3	GREEN	2.34	2.88**	2009/10
46	CASAS1	Repeat incidents of domestic abuse (referrals to Multi-Agency Risk Assessment Conferences (MARAC))	14.1	Apr - Jun 2014	25.0	GREEN	7.5	RED	24.0	28*	Jan - Dec 2013
47	CASAS4	Percentage reduction in detected crimes for offenders in the Integrated Offender Management (IOM) cohort	65	Jan - Mar 2014	40	GREEN	58	GREEN			
48	CASAS5	First time entrants to the Youth Justice System aged 10 - 17 (per 100,000 population of 10-17 year olds) (Also in Altogether better for Children & Young People)	97	Apr - Jun 2014	170	GREEN	138	GREEN			
49	CASAS2 3	Percentage of successful completions of those in alcohol treatment (Also in Altogether Healthier)	34.1	2013/14	36.0	RED	37.0	RED	37.0		2013/14

Page 28 Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
50	CASAS7	Percentage of successful completions of those in drug treatment - opiates (Also in Altogether Healthier)	6.0	Oct 2012 - Sep 2013	7.9	RED	8.0	RED	8.0 RED		2012/13
51	CASAS8	Percentage of successful completions of those in drug treatment - non-opiates (Also in Altogether Healthier)	36.2	Oct 2012 - Sep 2013	40.4	RED	33.0	GREEN	40.0 RED		2012/13

Table 2: Key Tracker Indicators

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
Altogether Safer											
158	CASAS 12	Overall crime rate (per 1,000 population)	12.7	Apr - Jun 2014	49.0	Not comparable [1]	11.1	RED	71 Not comparable	62** Not comparable	Mar 2013 - Feb 2014
159	CASAS 14	Number of serious or major crimes	235	Apr - Jun 2014	838	Not comparable [1]	92	RED			
160	CASAS 24	Rate of theft offences (per 1,000 population)	5.7	Apr - Jun 2014	22.8	Not comparable [1]	5.3	RED	16 Not comparable		Apr - Sep 2013
161	CASAS 25	Rate of Robberies (per 1,000 population)	0.05	Apr - Jun 2014	0.13	Not comparable [1]	0.03	RED	0.18 Not comparable		Apr - Sep 2013
162	CASAS 15	Number of police reported incidents of anti-social behaviour	6,523	Apr - Jun 2014	24,276	Not comparable [1]	6,388	RED			
163	CASAS 13	Perceptions of anti-social behaviour	27	Apr - Jun 2014	30.5	GREEN	44.5	Not comparable [2]			
164	CASAS 11	Perceptions that the police and local council are dealing with concerns of anti social behaviour and crime	58.8	2013/14	57.3	GREEN	59.5	AMBER		55.3** GREEN	2012/13
165	CASAS 10	Recorded level of victim based crimes	5,785	Apr - Jun 2014	22,368	Not comparable [1]	4,960	RED			
166	CASAS 17	Number of adult safeguarding referrals fully or partially substantiated	29	Apr - Jun 2014	221	NA	40	NA			

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
167	CASAS 22	Number of hate incidents	109	Apr - Jun 2014	282	NA	69	NA			
168	CASAS 26	Suicide rate (deaths from suicide and injury of undetermined intent) per 100,000 population (Also in Altogether Healthier)	11.3	2010-12	12.0	GREEN	12.0	GREEN	8.5	9.8*	2010-12
169	REDPI 44	Number of people killed or seriously injured in road traffic accidents	42	Jan - Mar 2014	201	Not comparable [1]	37	RED			
		Number of fatalities	3				3				
		Number of seriously injured	39				34				
170	REDPI 45	Number of children killed or seriously injured in road traffic accidents	1	Jan - Mar 2014	24	Not comparable [1]	5	GREEN			
		Number of fatalities	0				0				
		Number of seriously injured	1				5				
171	CASAS 18	Proportion of offenders who re-offend in a 12-month period	29.2	2011	29.7	GREEN	29.3	GREEN	26.8		2011
172	CASAS 19	Percentage of anti-social behaviour incidents that are alcohol related	14.0	Apr - Jun 2014	15.0	GREEN	15.1	GREEN			
173	CASAS 20	Percentage of violent crime that is alcohol related	30.7	Apr - Jun 2014	34.8	GREEN	35.4	GREEN			
174	CASAS 21	Percentage of families where a successful intervention for crime/anti-social behaviour is achieved (Stronger Families Programme)	40.4	Apr 12 - Jan 14	50.1	RED	New indicator	NA			

[1] This data is cumulative and the figure is based on 12 months data for the year end so comparisons are not applicable.

[2] Due to changes in the local police confidence survey the data is not comparable

Appendix 4: Volume Measures Chart numbers

Chart 1 - Percentage of successful completions of those in drug treatment – opiates

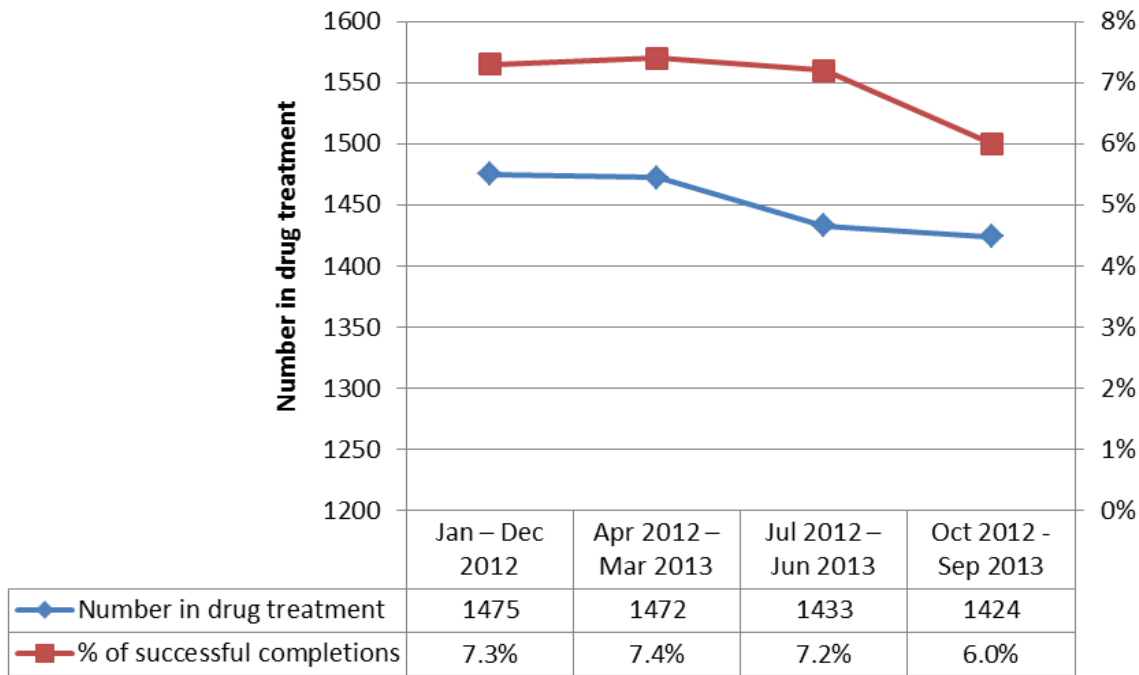


Chart 2 - Percentage of successful completions of those in drug treatment – non-opiates

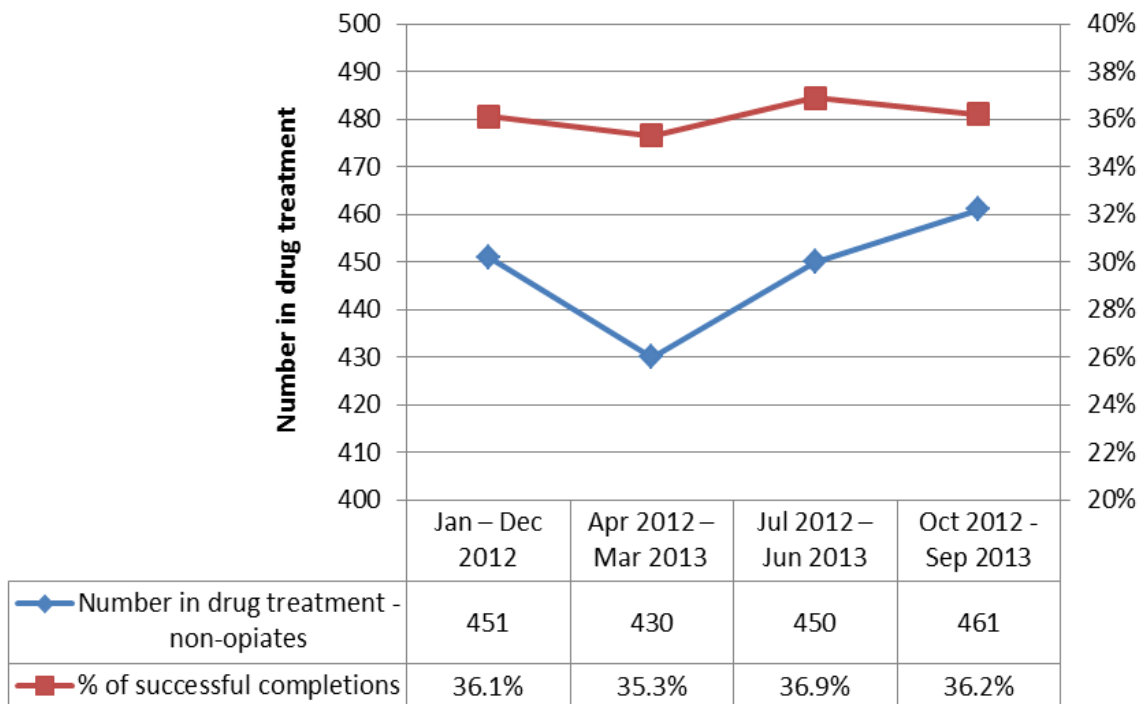
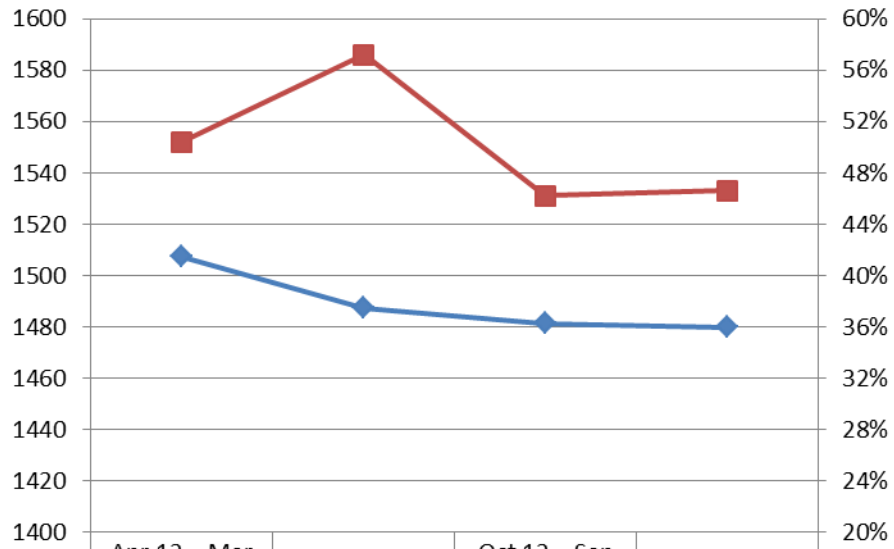


Chart 3 - Percentage of successful completions of those in alcohol treatment



	Apr 12 – Mar 13	Jul 12 – Jun 13	Oct 12 – Sep 13	Jan – Dec 13
◆ % of successful completions	41.5%	37.5%	36.3%	36.0%
■ Number in alcohol treatment	1552	1586	1531	1533

**Safer and Stronger Communities
Overview and Scrutiny Committee**

16th September 2014



Police and Crime Panel

Report of Lorraine O'Donnell, Assistant Chief Executive

Purpose of the Report

1. To provide Members of the Safer and Stronger Communities Overview and Scrutiny Committee with progress of the Police and Crime Panel (PCP) for the Durham Constabulary Force area.

Background

2. This report builds upon information previously presented to the Committee and the aim of this report is to provide an update to Members in relation to the following areas from the Panel's meeting in June 2014:
 - PCP's Chair and Vice Chair
 - Durham Police and Crime Commissioner (PCC) Annual Report 2013-14
 - Hate Crime
 - Police and Crime Panel Work Programme 2014/15
 - Independent Co-opted members
 - Her Majesty's Inspectorate of Constabulary (HMIC) Inspection Reports

Detail

3. ***PCP Chair and Vice Chair***
The Panel selected Cllr Lucy Hovvels and Cllr Brian Jones as its Chair and Vice Chair for 2014/15.
4. ***Durham Police and Crime Commissioner (PCC) Annual Report 2013-14***
In accordance with the Police Reform and Social Responsibility Act the Commissioner attended the PCP's meeting in June to present and respond to questions from the Panel on his annual report. In its response to the PCC, the Panel welcomed the format of the plan to succinctly report performance, progress towards achievement of priorities and the use of finance and resources within the last financial year.
5. In addition, the Panel also acknowledged the PCC's approach to continuously engage with communities across the Force area, achievements that have been highlighted within the report and work undertaken within existing financial pressures so that County Durham and Darlington remains amongst one of the safest places in the country to live. However, the Panel commented that the Plan could make stronger reference to tackling organised crime and reference to the Police and Crime Panel holding the PCC to account.

6. ***Hate Crime***

Hate Crime is a priority within the Police and Crime Plan. Following reviewing the Plan at its meeting in March 2014, the Panel requested a specific report on activity to address hate crime. Within this context Chief Superintendent Graham Hall, Durham Constabulary and chair of the County Durham and Darlington Hate Crime Action Group provided an overview of the Group's work. This included a range of positive initiatives and interventions that have been implemented through partnership work including volunteers to raise awareness and confidence in reporting incidents of hate crime, provide training and support to victims and bring perpetrators to justice. Following consideration of the presentation, the Panel has requested to receive further information on Hate Crime training.

7. ***The Panel's Work Programme***

The work programme enables the PCP to plan how it will effectively provide challenge to the PCC and deliver its responsibilities within the context of the terms of reference and rules and the Police Reform and Social Responsibility Act. The programme includes identified dates for considering the Commissioner's 2015/16 precept and monitoring delivery of the Police and Crime Plan. At the Panel's meeting, Members also considered a report following an inquiry by the Home Affairs Select Committee that identified a number of recommendations to the Government to enhance activity of the Police and Crime Panel. Following consideration of these reports, Members requested to establish a task and finish group to look further developing the Panel's work programme.

8. ***Independent Co-opted members***

In accordance with the Police Reform and Social Responsibility Act 2011, the Panel's membership includes two independent co-opted Members who are full voting members of the panel. The term for the Panel's current two co-opted independent Members ends on 31st October 2014. Within this context, the panel at its meeting in June agreed a recruitment and selection process to seek appointment of two independent co-opted members to be effective from 1st November 2014 to 30th April 2017.

9. ***HMIC Inspection Reports***

The Panel received an information report providing feedback of findings from recent inspections carried out by HMIC at Durham Constabulary. The PCC is keen to appraise the Panel with outcomes of HMIC inspections and published HMIC reports are available from the HMIC website. <http://www.justiceinspectorates.gov.uk/hmic/>

Recommendation

10. Members of the Committee are asked to note information contained within the report and comment accordingly.

Background Papers

Contact: Jonathan Slee, Overview and Scrutiny Officer Tel: 03000 268142
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Appendix 1: Implications

Finance – None

Staffing – None

Risk - None

Equality and Diversity / Public Sector Equality Duty – None

Accommodation - None

Crime and Disorder – information contained within this report is linked to Altogether Safer element of the Council Plan and establishment of a Police and Crime Panel to scrutinise the elected Police and Crime Commissioner.

Human Rights – None

Consultation – None

Procurement – None

Disability Issues – None

Legal Implications – the Panel's responsibilities within the Police, Reform and Social Responsibility Act is referenced within the report

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**Safer and Stronger Communities
Overview & Scrutiny Committee**

Safe Durham Partnership Update

16 September 2014



Report of Peter Appleton, Head of Planning and Service Strategy

Purpose of the Report

1. To provide members of the Safer and Stronger Communities Overview & Scrutiny Committee with a summary update on the key issues discussed at the July 2014 Safe Durham Partnership (SDP) Board.

Domestic Homicide Review Workshop

2. It was agreed at the SDP meeting in May that there was a need to ensure that lessons learned through the Domestic Homicide review process were understood within partners organisations. A similar exercise was undertaken for the first DHR the partnership investigated and this proved to be a valuable experience for partner organisations. This workshop approach, with engagement and practical exercises was well received by practitioners. To progress the learning a larger scale symposium engaging with practitioners and supervisors is being developed. This will incorporate lessons learned from recent DHRs which have taken place in Durham.
3. The Embedding the Lessons from Domestic Homicide Reviews event will take place on 23 September 2014 at the Durham Centre, Belmont. The membership of the SDP and Domestic Abuse Forum Executive Group (DAFEG) have been invited and asked to cascade the information to appropriate people in their organisations. Other organisations and services involved in the community safety agenda in Durham have also been invited to the event, including members of the SSC Overview and Scrutiny Committee.
4. The event covers 3 main topic areas:
 - Information sharing and communication
 - Impact of drugs, alcohol and mental health - toxic trio
 - Training and practice improvement

Domestic Abuse Referral Pathways

5. Currently within County Durham there are a number of options available for victims seeking support for domestic abuse. A previous domestic homicide review and a serious incident demonstrated that there needed to be a clear pathway for a victim on how a referral is recorded and actioned across agencies. Nationally this issue has been supported by inclusion in the recently published Home Office report which provides an overview of lessons learned in terms of Domestic Homicide Reviews. In response to these findings the SDP requested a review of the processes within County Durham.
6. In early 2014 a review of domestic abuse referral pathways was undertaken in County Durham. The Safe Durham Partnership (SDP) requested a simple referral pathway for disclosures of domestic abuse to ensure frontline practitioners could make appropriate referrals.
7. The review found that public information exists online on Durham County Council's suite of webpages developed in relation to Domestic Abuse. Access to information is also available through posters and leaflets which are distributed using marketing and communication networks across the County for individuals wishing to self-refer to domestic abuse services. The route for this is clearly identified as contacting the specialist domestic abuse service commissioned by Durham County Council, Harbour Support Services. Contact information for the specialist service is displayed on all marketing and communications materials that is produced and distributed and it is also included on DCC domestic abuse web pages.
8. The task and finish group has completed work on a referral pathway and it is anticipated that the roll out of a simple process will enable more agencies to identify cases of domestic abuse and make appropriate referrals into the MARAC and other support services. The referral pathway in diagrammatic form will be available on line, where possible links to websites and supporting referral forms will be included. Supporting guidance, based on the model, will also be available alongside a directory of support services for domestic abuse. The Domestic Abuse Referral Pathway will be one of the workshops at the Embedding Lessons Learned from Domestic Homicide Reviews conference in September.

County Durham Drugs Strategy 2014-17

9. The draft Drugs Strategy 2014-17 was presented to the Safe Durham Partnership Board as part of the consultation process. The aim of the Strategy is *to prevent harm, restrict supply and sustain a future for individuals to live a drug free and healthy life, whilst minimising the impact on communities and families*. This is the first countywide strategy for drugs harm reduction. The final strategy will be presented to the Health and Wellbeing Board for agreement in November 2014.

Overview and Scrutiny Management Board will also be involved in the consultation process.

Youth Justice Plan

10. It is the duty of each local authority, after consultation with the partner agencies, to formulate and implement a statutory annual youth justice plan setting out:
- How youth justice services in their area are to be provided and funded
 - How the YOS will be composed and funded, how it will operate, and what functions it will carry out.
11. The plan highlights key achievements for 2013/14; key priorities; the service improvement plan for 2014/15; and the partnership pooled budget. The Plan was signed off by Full Council in July.

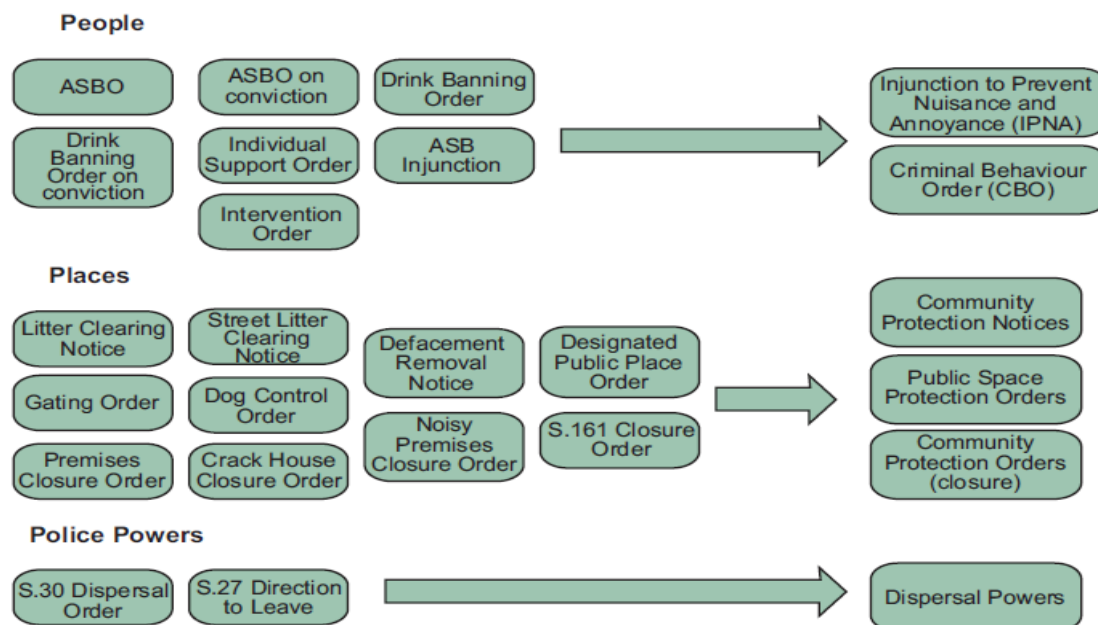
12. Key Achievements include:

- Improving performance in two of the three national outcome measures (First Time Entrants and Re-offending) and maintaining the previous year's good performance in the third (Use of Custody)
- The integrated pre/out of court structures which have resulted in 81.4% reduction in first time entrants (from 1129 in 2007/8 to 210 in 2013/14)
- Reducing re-offending by 13.1% (binary rate) and 15.6% (frequency rate). (Source: PNC data; MoJ, March 2014)
- Reducing all offences committed by young people by 47.6% (2010/11 - 2013/14)
- Reducing the number of young people offending by 50.5% (2010/11 - 2013/14)
- Increasing victim participation in CDYOS' work with young people: 62.4% in 2013/14 compared to 51.8% in 2012/13
- A child centred approach - where safeguarding of young people is a priority alongside preventing re-offending
- Delivering work in the communities where young people and families live
- Allocating over 5,000 hours of court ordered reparation in 2013/14.

Anti-Social Behaviour, Crime and Policing Act 2014

13. Parts 1 to 6 of the Act introduce simpler, more effective powers for tackling anti-social behaviour, which provide better protection for victims and communities, act as a real deterrent to perpetrators and give victims a say in the way their complaints are dealt with.
14. The provisions in Parts 1 to 4 replace the existing 19 powers to deal with anti-social behaviour with six faster, more effective ones. In addition new tools and powers are being introduced which are detailed below.

Rationalisation of ASB tools



15. Injunctions to Prevent Nuisance and Annoyance (IPNAs) replace a series of existing powers including Anti-Social Behaviour Orders (ASBOs). The Government will allow a wide range of agencies to make applications on behalf of others, such as the Police (including the British Transport Police), local authorities, and registered social landlords.

16. Community Protection Notices (CPN) can be used to tackle any behaviour that has a detrimental effect on the quality of life in a community and which is persistent and unreasonable. They will be more flexible than the orders they replace. The new powers can be used by local authorities, police, registered housing providers and can be used by non-specialists.

17. The 'Community Trigger' can be invoked if a victim/community/business feels that agencies have not taken adequate action regarding an ASB incident and the problem persists. One or more of the partners within the Community Safety Partnership (CSP) could be required to take steps to resolve the problem, and reply to the complainants within a set period, explaining what it proposed to do. The reply would be copied to the Police and Crime Commissioner who would have the power to call in the CSP if it was considered that the proposed response was inadequate.

18. The Act includes a clause on the Community Remedy which aims to make the process for dealing with low level crime and anti-social behaviour out of court transparent to victims and the public, with fair and meaningful punishments. The Government proposal will introduce legislation to allow Police and Crime Commissioners to give victims of low level crime and anti-social behaviour a say in the punishment of the offender. What is on the Community Remedy menu in a particular area will depend on the views of victims and the public.

19. The Anti-social Behaviour thematic delivery group of the Safe Durham Partnership have been planning towards the implementation of these new

powers. A Scoping Day was held in January 2014 with a range of partners to look at the challenges and opportunities of the ASB, Crime and Policing Act, following which six working groups were formed to implement a plan of actions in preparation for when the new ASB tools and powers come into force. These groups comprise a number of agencies, including social housing providers.

20. Further information on the impact of the legislative changes will be reported at the next Scrutiny meeting including:
- a. Training of practitioners in the new tools and powers
 - b. Policies and procedures that will need reviewing and updating
 - c. The implementation of the new powers, including Injunctions to Prevent Nuisance and Annoyance, Community Protection Notices, the Community Trigger and the Community Remedy.

Multi-Agency Intervention Service (MAIS)

21. An update on the implementation of the MAIS project was provided to the Safe Durham Partnership Board. The implementation date will be the end of January 2015.
22. The pilot in East Durham is underway and has included feeding live cases into the FIRsT ICT system, testing the system, data checking and intelligence gathering. These areas have been monitored and evaluated as the pilot progresses, minor amendments have been made to both the system and the process. There are 32 cases now being managed through the new process, and 15 cases where there are children involved have been passed on to First Contact.
23. MAI Guidance to support use of the system is in place and has continued to be updated as the pilot progresses. A directory of Single Point of Contact (SPOC) within all services involved is also in place and this is being amended as cases occur and the process within agencies is tested.
24. A further report will be presented to Overview and Scrutiny in September regarding the role of members in the MAI process.

Transformation Challenge Award Bids

25. Two bids have been submitted to the Transformation Challenge Award (TCA) in relation to Community Safety; both have progressed to the full submission stage.
26. County Durham and Darlington Fire & Rescue Service are leading a 'Safer Homes' bid. The bid is for £500,000 and, if successful, will be used to recruit more Police vetted Neighbourhood Watch Volunteers and broaden their scope to include fire safety advice and support. Volunteers will also have the opportunity to befriend those in isolation or those with dementia; helping them access activity in their community and become a point of contact in an emergency. Our volunteers, frontline professionals and services will be able to

refer our most at risk residents for specialist safety and security equipment; much of which will be transferable from one home to the next meaning we can continue to sustain our project. The project group are in the early stages of negotiation with Housing Authorities to seek additional opportunities for providing sustained home safety and security for those presenting the highest risk. The bid is currently being considered by Ministers.

27. An offender 'checkpoint' bid based on tackling the root causes of this low level offending and diverting away from the Criminal Justice System has been developed jointly, with the Office of the Police and Crime Commissioner identified as lead. Currently, cautions, arrest, court, and short term prison sentences do not provide the adult offender with access to support functions to address their offending behaviour. Most are leaving custody with little or no consideration of the causes of their offending or its management.
28. The proposal is to provide a credible alternative to custody by identifying and supporting the critical pathways of need for arrested adults. Adults arrested will be offered a 'contract to engage', in most cases withholding prosecution if the client meets objectives of an agreed plan of interventions and support to address the underlying causes of their offending. The client would be supported by 'navigators' (mentors) who will work with them to complete the contract, received access to support services, develop resilience and behaviour change.
29. The proposal is to work with 1000 low level offenders in the first year and 2000 by the second year. The bid is for £400,000 and will be used to commission 'navigators' services; transforming custody suites including I.T. changes to the custody system to incorporate 'Critical Pathways' and to adapt partner services to incorporate 'Critical Pathways' such as Mental Health, Drug and Alcohol services, Social Care, Housing services etc. The deadline for submission of the full bid is 1st October 2014. Partners will receive notification as to whether the bid is successful in December.

Care Act 2014 – Duty to provide social care in Prisons

30. The Care Act 2014 outlines several changes in legislation relating to prisoners, which are to be implemented from April 2015. These include:
 - Local Authorities (LAs) will have responsibility for assessment, care planning, and social care service provision to prisoners in approved premises who meet eligibility thresholds for prisons within their LA boundary.
 - Social care services for prisoners will be subject to means testing as those are for people in the community.
 - Continuity of care should be ensured during transfer between prisons and on release.

A project management approach has been developed to implement the provisions in the Care Act in Durham County Council.

Howard League Community Programmes Award 2014

31. The Safe Durham Partnership submitted an entry to the Howard League Community Programmes Award for our approach to Integrated Restorative Practices. The partnership was awarded runner-up in the Restorative Justice category at the national award ceremony on 15th July.

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Appendix 1: Implications

Finance – None

Staffing – None

Risk - None

Equality and Diversity / Public Sector Equality Duty – None

Accommodation - None

Crime and Disorder – Information within this report relates to reducing crime and disorder and contributes to the Altogether Safer element of the Council Plan.

Human Rights – None

Consultation – None

Procurement – None

Disability Issues – None

Legal Implications – The briefing provides information relating to the Care Act for social care provided in prisons.